

**CALIFORNIA LIFELINE PROGRAM  
SCHEDULE OF RATES AND CHARGES  
FEATURES AVAILABLE ON ALL EXCESS TELECOM PLANS**

<b>Service/Feature Name</b>	<b>Service/Feature Definition</b>	<b>LifeLine Service / Feature Rate and Charge</b>	<b>Service/Feature Restrictions</b>
<b>3-Way Calling</b>	A feature that allows you to add another participant to an existing call. <sup>1</sup>	\$0.00	None
<b>Caller ID</b>	A feature that alerts you to an incoming call and allows you to see the number from which the call is originating <sup>1</sup>	\$0.00	None
<b>Call Waiting</b>	A feature that alerts you to an incoming call while you're on a call and allows you to switch between the two calls. <sup>1</sup>	\$0.00	None
<b>Call Forwarding</b>	A feature whereby all calls to your mobile phone number redirect automatically to another number that you designate. <sup>1</sup>	\$0.00	None
<b>Voicemail</b>	A feature that lets a caller leave a message or access other available options if a line is busy or not answered. <sup>1</sup>	\$0.00	None
<b>Toll Blocking</b>	A feature to limit toll spending thresholds on plans that are not unlimited. <sup>1</sup>	\$0.00	Note: once toll limits have been reached, only calls to 611 and 911 are permitted.
<b>International Long Distance (ILD) Blocking</b>	A feature where outbound calls are blocked to international destinations.	\$0.00	Note: International Calling can be accessed only through an international operator service and requires an alternate payment method
<b>900 / 976 Call Block</b>	A feature where outbound calls are blocked to 900 and 976 numbers.	\$0.00	None
<b>Local Calls</b>	Any call, text message or other connection made to a location in your local calling area. <sup>1</sup>	* Local calls charged at Voice per minute rates unless the plan has unlimited Voice minutes.	None

<sup>1</sup> No charge for feature, but standard airtime is deducted based on call duration.

**CALIFORNIA LIFELINE PROGRAM  
SCHEDULE OF RATES AND CHARGES  
FEATURES AVAILABLE ON ALL EXCESS TELECOM PLANS**

<b>Service/Feature Name</b>	<b>Service/Feature Definition</b>	<b>LifeLine Service / Feature Rate and Charge</b>	<b>Service/Feature Restrictions</b>
<b>Long Distance</b>	Any call, text message or other connection made to a location outside your local calling area.	* Long distance charged at Voice per minute rates unless the plan has unlimited Voice minutes.	None
<b>211 - State Information</b>	State information service.	\$0.00	Free, unlimited access until exhaustion of plan minutes on plans with 1,000 or more minutes
<b>311 - Government Information</b>	Non-emergency government service information.	\$0.00	Free, unlimited access until exhaustion of plan minutes on plans with 1,000 or more minutes
<b>411 - Directory Services</b>	411 gives you access to telephone numbers and addresses of business, government, and residential listings. <sup>1</sup>	\$0.00	Note: Customers can also call 1-800-FREE411 for directory services.
<b>511 - Transportation Information</b>	Non-emergency government service information.	\$0.00	Free, unlimited access until exhaustion of plan minutes on plans with 1,000 or more minutes
<b>611 - Customer and Repair Service</b>	Customer service and repair information.	\$0.00	None
<b>711 - TRS Relay Access</b>	FCC adopted use of the 711 dialing code for access to Telecommunications Relay Services (TRS).	\$0.00	Free, unlimited access until exhaustion of plan minutes on plans with 1,000 or more minutes Note: Only the call to the 711 relay service is not counted against minutes but minutes associated with the call made using the 711 relay service will be deducted.

<sup>1</sup> No charge for feature, but standard airtime is deducted based on call duration.

**CALIFORNIA LIFELINE PROGRAM  
SCHEDULE OF RATES AND CHARGES  
FEATURES AVAILABLE ON ALL EXCESS TELECOM PLANS**

<b>Service/Feature Name</b>	<b>Service/Feature Definition</b>	<b>LifeLine Service / Feature Rate and Charge</b>	<b>Service/Feature Restrictions</b>
<b>811 - Call Before You Dig (CBUD) Information</b>	CBUD information to protect pipes.	\$0.00	Free, unlimited access until exhaustion of plan minutes on plans with 1,000 or more minutes
<b>911 - Emergency Services</b>	Emergency call number based on location information available.	\$0.00	None
<b>0 - Operator Services Live</b>	Live Operator <sup>1</sup>	\$0.00	None
<b>0 - Operator Services Automated</b>	Automated Operator <sup>1</sup>	\$0.00	None
<b>0 - Operator Services Person-to-Person</b>	Person-to-Person Operator Assisted <sup>1</sup>	\$0.00	None
<b>Deaf / Disabled Service</b>	Second line available to deaf and disabled Lifeline Subscribers.	Based on plans selected	Note: Available to qualified deaf or disabled qualified Lifeline Subscribers.
<b>Deposit for Service</b>	A refundable charge due at service activation	\$0.00	N/A
<b>Activation Fee</b>	A non-recurring charge to activate service or transfer from another service provider	\$39.00	This one-time fee will be charged to the customer's account at activation; however, if the customer is approved for California LifeLine, the customer will receive a \$39.00 discount. <sup>2</sup>
<b>Cell Phone Fee</b>	A charge to obtain a handset.	\$0.00, or up to retail price (based on phone selected)	Limit of one free handset per California LifeLine customer per 12-month period.
<b>Restocking Fee</b>	A charge to return handset.	\$0.00	None

<sup>1</sup> No charge for feature, but standard airtime is deducted based on call duration.

<sup>2</sup> The California LifeLine fund will pay for no more than two activation fees per household per year (whether with the Company or any other wireless service provider). The Company (not the customer) will be responsible for any California LifeLine participant's activation fee that is not eligible for reimbursement from the LifeLine fund.

**ATTACHMENT B  
SCHEDULE OF RATES AND CHARGES  
EXCESS TELECOM PLANS**

<b>Plan Name</b>	<b>Plan Includes</b>	<b>Regular Plan Charge</b>	<b>Lifeline Plan Charge*</b>	<b>Additional Charges</b>	<b>California Lifeline Eligible</b>
<b>CA LifeLine Standard Plan</b>	Unlimited voice minutes Unlimited text messages 6 GB Data	\$27.15	\$0.00	\$10 per GB data	<b>Eligible</b>

\* Reflects plan charge after California LifeLine subsidy, federal Lifeline subsidy if available, and any additional company discounts or promotional company credits are applied.